

Disconnection of water and electricity supply to our biggest licensing and testing centres in the Durban Region despite having settled our bill: Duma tasks the Head of the Department to engage with her counterpart in the Department of Public Works and Infrastructure as well as eThekweni Municipality.

Statement by the MEC for Transport and Human Settlements Siboniso Duma

26 November 2025

Inkosi Mhlabunzima Maphumulo House: I have been briefed by my office about the disconnection of water and electricity supply to our various licensing and testing centres in the Durban region.

From the onset, we wish to indicate that as the department, we always settle our electricity and water bills.

I have been informed that the disconnection is over property rates.

It should be noted that Public Works and Infrastructure provides and facilitates the provision of accommodation and integrated property management services to provincial government departments, including the Department of Transport.

PWI is therefore responsible for the overall management of the payment of property rates on behalf of the Department of Transport as a tenant.

In this regard, I have tasked our Acting Head of the Department, Sma Ngubo to engage with her counterpart in the Department of Public Works and Infrastructure as well as in eThekweni Municipality.

The Department of Transport, PWI, eThekweni Municipality and other relevant departments must work collectively to ensure that service delivery is not interrupted.

In the meantime, we wish to indicate that in our RTI Pinetown Licensing and Testing Centre, we are currently using a generator to provide backup power.

We must, however, emphasize that we remain concerned about possible disruption of the following services:

1. Conversion and registration of new number plates.
2. New Learners and Driving.
3. Renewals of drivers licences.
4. Renewals of PRDPs and card collections.

Centres that have been affected are the following:-

- RTI Rossburgh Licensing and Testing.
- RTI Umdloti.
- Department of Transport Regional Office.

We wish to apologize to the members of the public for any inconvenience.

We apologize to all categories of staff who have been affected. We will do everything in our power to address this challenge.

Ends

Issued by the MEC for Transport and Human Settlements

Enquiries

